

# Community and Corporate Organisation Policy and Scrutiny Panel

## Work Plan – July 2020

The panel will consider issues of significant public concern, areas of poor performance, and areas where members think the council could provide better value for money.

### 1. CURRENT WORK

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
<b>Waste Scrutiny Steering Group</b>	<p>Refreshed ToR to reflect cross-remit working with SPED, to include:</p> <ul style="list-style-type: none"> <li>• New Waste Contract (see section 3.6 of the report to Council 19 July 2016)</li> <li>• Waste Strategy review 2018</li> <li>• Implementation of revised kerbside collection rounds and new waste segregation regime</li> <li>• Peak time (Christmas) catch-up</li> <li>• Introduction of charging for green waste collection service</li> </ul>	<p>Included within MTFP consideration</p> <p>Improved recycling Waste minimisation</p> <p>Efficiencies in service provision</p>	<p>Steering Group: Steve Bridger James Clayton, Mark Crosby John Ley-Morgan Stuart McQuillan Robert Payne</p>	<p>Steering Group meetings: 3-4 times per year</p> <p>Regular reporting to Panel</p>

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
<b>Community Safety Steering Group (including Community Response)</b>	<p>Development of a programme of partnership working between North Somerset Council and Avon and Somerset Police</p> <p>Ensuring an efficient and cohesive partnership response</p> <p>Public Space Protection Orders – consultation with all councillors</p>	<p>To inform the development of a programme to improve our community response and make the best use of limited resources across both organisations.</p> <p>To consider matters of community safety across North Somerset</p>	<p>Steering Group: Steve Bridger Gill Bute James Clayton Peter Crew</p>	<p>Steering Group meetings: 3-4 times per year</p> <p>Regular reporting to Panel</p>
<b>ICT Steering Group</b>	<p>To review existing digital inclusion measures, encourage digital inclusion, and ensure adequate facilities are in place to support those who cannot use/access digital</p> <p>To be engaged in user testing</p> <p>To inform the Members' ICT Steering Group (chaired by the Executive Member)</p>	<p>To achieve efficiencies and improve access for the public to council services</p> <p>To achieve financial savings contribution towards closing the budgetary gap contained within the Medium Term Financial Plan</p>	<p>Steering Group: John Cato Peter Crew</p>	<p>Ongoing review and user testing as required</p> <ul style="list-style-type: none"> <li>• Intranet</li> <li>• Website UAT</li> <li>• Earthlight</li> </ul>

## 2. Issues Awaiting Response from Executive

<b>Area for investigation/ recommendations</b>	<b>Expect answer by</b> (first panel meeting 2 months after recommendations were agreed)
None	

## 3. Progress on Implementing Panel Recommendations

<b>Panel Recommendation</b>	<b>Executive actions – implementation progress</b>
None	

## 4. Performance Monitoring and Ongoing Matters

Issue	Format and Timing
<b>Community Safety Local Priorities</b>	To hold partners to account through the Policy & Scrutiny process.
<b>Winter Gardens – community use</b>	Ongoing reassurance of continued provision of community use following transfer of the Winter Gardens to Weston College – Annual Report deferred to November 2020
<b>Performance Monitoring Report</b>	As reviewed in line with the refreshed Corporate Plan and KPI dashboard – to be reported to panel by exception
<b>Contact Centre / Gateway</b>	To continue to monitor the progress against any issues raised and introduction of the new telephony system
<b>Parks and Street Scene Contract Service Provision</b>	Engagement in review of Parks and Street Scene contract service provision as part of the Your Neighbourhood consultation and strategies
<b>Climate Emergency</b>	Engagement with the implementation of the Climate Emergency Strategy and Action Plan following consideration for approval at Council on 12 November 2019, including re-wilding
<b>Corporate Plan</b>	Engagement with the development of the new emerging Corporate Plan – CCO led session for all councillors held in November 2019, plus opportunity to respond to the public consultation
<b>Sky Lantern Policy</b>	Panel recommendation to Council in November 2019 for approval of this policy. Review of implementation after 1 year

## 5. Issues to be considered in future

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Financial management and monitoring	To include property and business purchases	Agreed to add longer term asset management on a commercial basis to the work plan (January 2019)	To be agreed	

**Lead Members:**

Community Safety, Community Response (and related issues)  
 Community Access Review, Customer Engagement, Communication  
 Waste and Recycling Services